



OUTWARD BOUND CALIFORNIA

CANCELLATION POLICY VETERANS AND SERVICE MEMBERS PROGRAM

TUITION

The tuition expenses for your Veterans and Service Members Program is fully funded by several generous donors. These anonymous donors believe that investing in an Outward Bound experience for Veterans and Service Members honors their service to our country. However, due to the expense of program planning, staffing and provisioning of crews, we cannot recover our expenses in the event of short-notice cancellations or transfers. Also a short-notice cancellations deplete the funds that have been so generously provided by our donors in support of the program. For these reasons, **you will be charged a \$250 Cancellation Fee if you cancel 30 days or less prior to your program start.**

TRAVEL

If a plane ticket is required, Outward Bound California will assist you in arranging your travel to the course and cover the cost of your airline ticket. If you cancel after purchase of the ticket or do not show up for your program, Outward Bound California will charge your credit card the entire cost of the purchased ticket **as well as** the \$250 Cancellation Fee.

EXCEPTION: If you are currently on active duty or are a member of the National Guard or Reserves and receive orders to deploy and cannot attend, we will (with documentation) not charge you for the cost of the airline ticket or the \$250 Cancellation Fee.

AGREEMENT TO CANCELLATION POLICY**

This completed form, and a record of your credit card number, are both required to participate on this program. Completing and signing this form is acknowledgement of our \$250 CANCELLATION FEE PENALTY, your responsibility to pay for your unused plane ticket and your responsibility for any fees or air fare increases to return home if you are expelled or voluntarily leave course. Your Course Advisor will record your credit card information** during your Phone Check In.

**Your card will not be charged at enrollment. Your card will only be charged under the circumstances outlined above.

Name: _____

Signature: _____